



**COMMONWEALTH OF KENTUCKY
DEPARTMENT OF INSURANCE
FRANKFORT, KENTUCKY**

The following guidance is to advise the reader of the current position of the Kentucky Department of Insurance (“the Department”) on the specified issue.

FROM: SHARON P. CLARK, COMMISSIONER
KENTUCKY DEPARTMENT OF INSURANCE

RE: PRESCRIPTION DRUG REFILLS DURING THE ACUTE EMERGENCIES
FOLLOWING THE STORMS ON DECEMBER 10 AND 11, 2021

DATE: DECEMBER 14, 2021

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The Kentucky Department of Insurance recognizes that insurers are working hard to address the issues their customers face after the devastating storms that swept through Kentucky on December 10 and 11, 2021. This guidance is issued with respect to several questions that have come to the attention of the Department in relation to prescription drug refills.

Pursuant to Executive Order 2020-220, whenever prescription drug coverage exists for insured citizens of the Commonwealth of Kentucky, insurers are required to allow insured individuals to obtain refills of their prescriptions—even if the prescription was recently filled—consistent with approval from the patients’ health care providers and/or pharmacists.

Although still generally applicable throughout the Commonwealth, this directive is of the utmost importance in each of the following counties, all of which experienced significant storm damage on December 10 and 11, 2021: Boyle, Breckinridge, Bullitt, Caldwell, Calloway, Casey, Christian, Edmonson, Fulton, Graves, Grayson, Green, Hardin, Hart, Hickman, Hopkins, Livingston, Logan, Lyon, Marion, Marshall, Meade, Monroe, Muhlenberg, Ohio, Shelby, Spencer, Taylor, Todd, and Warren.

As further inquiries or additional information is received, the Department may publish additional guidance. If you have any questions about this published guidance, please contact Rob Roberts at (502) 564-6034.

Sharon P. Clark

Sharon P. Clark, Commissioner
Kentucky Department of Insurance